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16-006

SERVICE & WARRANTY BULLETIN

TO: All Authorized Precedent Dealers and Distributors (All Regions)
DATE: September 27, 2016
SUBJ.: Use of Unshielded USB Cables on MY17 Club Car Vehicles

This bulletin informs distribution of a change, update or clarification in Club Car's Warranty Policy or servicing requirements for Club Car products

PRODUCT: Model Year 2017 Precedent Vehicles Equipped With USB Ports

ISSUE: Connection Issues Caused By Use of Unshielded USB Cables

RESOLUTION: The use of unshielded USB cables is not recommended when using the USB Port on Precedent vehicles starting with model year 2017. The USB has several safety features built into it to ensure that your device is charged properly. If you determine a device will not charge, ensure you are using a shielded cable (**Figure 1**) to connect your device to the USB Port. In order for the USB Port to activate and begin sending current into your device, a shielded cable **must** be connected. Some cables such as those purchased at discount stores are not shielded. It is recommended that you use the cable that came with the device or a similarly approved cable (USB 2.0 or greater). If the USB continues to not charge, please unplug all cords from the USB Port, wait 5-10 seconds, and then re-connect both the cable and the device. If the unit still does not charge please contact Club Car Technical Support.

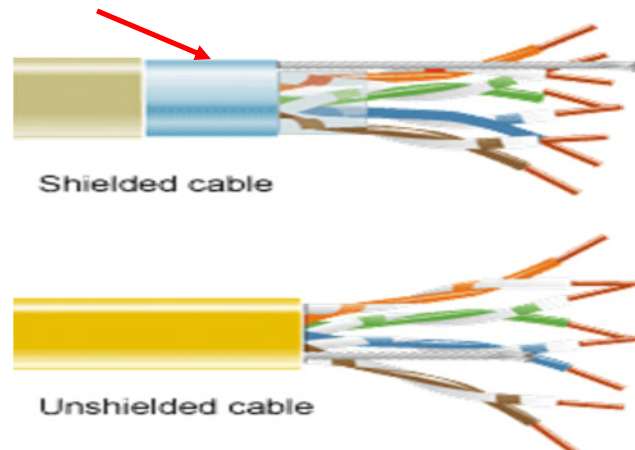


Figure 1

Thank you for your business and continued support. If you have any questions or comments, please contact Technical and Warranty Services at 1-800-CLUBCAR for US and Canada customers, or 706-955-0081 for international customers. Please distribute this bulletin to all appropriate personnel at your location. All bulletins are available on [Club Car Pavilion](#).